# Unitarian Universalist Church of Nashua, NH (UUCN) Meeting of the Board of Trustees

Feb 6, 2020

Final Minutes by Jodie K. Holway

Reviewed by: John Burkitt, Lindsey Sylvester, Carol Houde, Burns Fisher, Brenna Woods,

Lindsey Hedrick

**Meeting Attendees:** Victoria Agnew, John Burkitt, Burns Fisher, Lindsey Hedrick, Jodie K. Holway (Clerk), Carol Houde (President), Rev. Allison Palm, Rick Spitz, Lindsey Sylvester, Brenna Woods

Full Agenda: APPENDIX A

#### 1. Consent Agenda

1. MOTION to accept the January 2020 minutes

2. MOVED by Brenna Woods, SECONDED by Lindsey Hedrick, PASSES unanimously

#### 2. Monitoring Task Force

- 1. Congregational survey baseline will be ready by end of February
  - i. We'll release it to congregation by end of April
  - ii. Don't want to burden congregants with too many surveys at once
- 2. UUCN's Governing Policies have several areas that need to be fleshed out
  - i. Currently printed in red
  - ii. Past president Dave Hudson has graciously agreed to help us now

#### 3. Monitoring: Governance Policy Changes

- 1. Background check for Cemetery Treasurer
  - i. Last month we said we had to specify this requirement in our policy
  - ii. Good news, Carol found this is already implied and thus satisfied
    - 1. Cemetery Treasurer must be on the IFC, which requires background already
    - 2. Would this ever change? Not soon anyway, so we're OK for today
  - iii. Cemetery and UUCN funds are commingled, so the Cemetery committee are equally motivated to invest these funds wisely
  - iv. Note, most churches have cemeteries which are not governed semi-independently
    - 1. Churchyards are just considered part of the church
    - 2. In prior years ours was more independent, open to public etc.
    - 3. So now we just need some legal input to know what our options are
- 2. Discussion of whether the UUCN Board of Trustees should ever endorse any organization
  - i. Suggestion to amend our Part II Policy E: "Board Committee Principles"
  - ii. Propose new 3rd paragraph: The Board shall not provide endorsements or recommendations for any for-profit company, business, or organization.
  - iii. Discussion allowing case-by-case exceptions by the board, e.g. what about a solar-panel company partnership if we redo the building, etc.?
  - iv. Proposal to amend was withdrawn for further study

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#### 4. Annual Ministerial Evaluation of Rev. Allison Palm

- 1. Discussed the results from all reviewers, consolidated by Rick Spitz into various analyses
  - i. Good participation from many teams this year
  - ii. Some discussion of where scores are pretty different than last year's
    - 1. Last year's responses mainly came from the Board
    - 2. Maybe that makeup contributes to the difference in certain scores
  - iii. Big percentage improvement in area 9, Leads the Faith into the Future
    - 1. This is strongly related to hiring our intern Ben Atherton-Zeman
    - 2. We should be sure to tell Rev. Allison where she's doing very well
  - iv. Big discussion around communication, taken from several free-text comments: how and how often to give news to the congregation that may be surprising or new
- 2. How can we collect and present our Board recommendations to Rev. Allison?
  - i. Provide her with the full straight responses and all the comments
  - ii. We must tell her which few areas to focus on
    - 1. Giving constructive feedback helps her remain challenged and grow with us
    - 2. We must resist the temptation to find a few things to focus on, and then next year ask her to focus on stuff she let slide this year whack-a-mole style!
    - 3. Self-care message is important: don't let her overwork and burn herself out
      - a. Area 7, Pursues Personal Renewal and Professional Development
      - b. Tell her WE the Board need her to work on this area for our sakes
    - 4. Rev. Allison has spent lots of energy and ingenuity building systems and teams and structures for governance
      - a. So she can step back a bit, rely on Ben A-Z and Worship Associates
      - b. Trust that the systems will work, she can get a fresh perspective
    - 5. Careful of the contradiction: "Yes focus on self-care PLUS a Capital Campaign"
- 3. Rev. Allison's self-evaluation is underway now
  - i. She will provide it to the Board in March, in time for next month's board meeting
  - ii. Last year her self-evaluation didn't request help that question got shortest answer
- 4. Recommendations for increasing her salary
  - i. Remember we are en route to raising it year-by year
    - 1. Getting her salary to where it should be, based on UUA's scale
  - ii. Methodology/tool was developed by Rick Spitz with Steve Hedges, ex-Board member
  - iii. Rick will bring treasurer Lindsey Hedrick up to speed now on this approach

#### 5. The Many Faces of Radical Hospitality

- 1. Pooled our ideas and experiences on how to approach people in sanctuary and coffee hour
  - i. Greet folks nearby during service, invite them to fellowship right afterwards
  - ii. Make a beeline to the back at end of service, before newcomers tend to bolt
  - iii. If you're good at remembering names, that shows respect and welcome
  - iv. Engage in conversation for a bit, then politely pass off introduce to next person
  - v. Extricate both of you politely by saying "Well, I won't keep you"
  - vi. Bring a friend over to welcome them too now the newcomer knows two people!
  - vii. Asking "What brings you here today?" gives opportunity for wildly varied answers, which allows people to answer superficially or deeply as they feel moved to do

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- 2. Discussion about what not to say, since it may cause anxiety or misinterpretation
  - i. "What do you do?" could be judgmental about class, intelligence, etc.
  - ii. "Where are you from?" could be judgmental about ethnicity, neighborhood, etc.

#### 6. Potential Delegates for NNED Annual Meeting and GA

- 1. Northern New England District (NNED) annual meeting in April will take place here at UUCN
- 2. General Assembly (GA) in June will be in Providence
- 3. Brenna Woods is collecting a slate of delegates to propose by next month's Board meeting
- 4. Please connect Brenna with anyone who is considering attending

#### 7. Continuing Discussions of Next Steps Weekend Feedback

- 1. What points are still resonating with us?
  - i. Still struck by the power of telling stories
  - ii. No stories are currently told about any people from our congregation's past, only the buildings and a couple of ministers
  - iii. So why would anyone leave money to UUCN in their will if they can sense that they're not going to be remembered?
- 2. Purpose of a Vision statement, per consultant Mark Ewert
  - i. Rev. Allison and Carol met him via Zoom to clarify his request to create a new Vision
  - ii. Turns out he is fine with our recently-created Ends to serve this need
  - iii. But the Ends are too wordy for people who aren't in the middle of these discussions, who have less information about their development and meaning
  - iv. He pushes for Vision in order to communicate with folks in a shorter/punchier way, highly-distilled informational word-pictures
  - v. This can be created with lay-leaders, no need to go back to the whole congregation
- 3. Rev. Allison is considering hiring Mark to consult for a year with our Stewardship campaign
- 4. Invested Funds Committee meeting on Feb. 1 discussed possible uses for our endowment
  - i. Reserved for extraordinary measures associated with having a 200 year old building in a historical district, to preserve it in good working order
    - 1. Does this include changes? Like elevator? Like new windows? Probably not
    - 2. But simply maintaining the status quo isn't flashy nor inspiring for donations
  - ii. Long-term social justice program that people want to support
    - 1. E.g. becoming a Sanctuary church level 1
  - iii. Discussion of the fact that the Memorial Garden is locked these days
    - 1. Not accessible to loved ones who would want to visit and/or tend the garden
    - 2. Back in 1997 there was a spate of vandalism, but we built better relationships with people in the neighborhood and the problems stopped
- 5. Idea to have an annual Story Service, just like we have a Flower Service
  - i. Tell stories about the people in our church community, today and in the past (not just the ministers, who we already talk about and remember)
  - ii. E.g. Anna Stearns and the depression: She felt that in recession/depression times when people most need the church's emotional and community support, that's exactly when it should NOT cut back due to low pledges so she donated her estate
  - iii. Could ask all congregants to nominate their great stories of the year, then Worship Associates decides its favorites to help polish and have them tell at that service!

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- 6. Deliberate investing for Social Justice rethinking Bank of America and the role of the IFC
  - i. Being on IFC is a prestigious committee, people with expertise share it with UUCN
  - ii. IFC is comfortable with our traditional investments done via BofA
    - 1. Our sales person Mike is nice, responsive, working with UUCN for 30 years
    - 2. Also people do like getting their investment advice for their own use too
    - 3. Started as Indian Head Bank, a local business, but now was bought by BofA
  - iii. Eye-opening when Mark Ewert said BofA's values are starkly not aligned with ours
  - iv. We didn't know until recently, UUA also has investment funds we can participate in
  - v. IFC members are mainly getting updates from BofA, could switch to getting from UUA
  - vi. IFC members could shift responsibilities over time
    - 1. Could be liaisons to UUA about their investment funds, plus Lindsey Hedrick, just like they are currently the liaison to BofA
    - 2. Ongoing, could suggest new ways of raising money, research about other churches' practices, or other investment instruments
  - vii. Agreed: IFC should meet first with UUA and then bring the info to Board of Trustees

#### 8. Covenantal Checkout and Closing

1. Next Board meeting: March 5, 2020

**Appendix A:** Full Agenda

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#### FINAL AGENDA

Board of Trustees, Unitarian Universalist Church of Nashua February 6, 2020 at 6:30 pm

Our Mission: We are a welcoming community of faith, inspiring lives of wonder, generosity, and courage, serving the world through love in action.

Note: There will be no Minister's report this month as Allison is out for the week.

### 6:30 [15] Admin: Chalice Lighting (Burns)

Check-in

#### **6:45** [5] Admin: Consent Agenda

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#### **6:50** [5] Monitoring Task Force (Carol, Burns, and Victoria)

- Update on survey
- Elimination of red entries in policies

#### **6:55** [15] Monitoring: Governance Policy Changes (Carol)

- Background check for Cemetery Treasurer
- Proposed: Under **Policy E: Board Committee Principles** under **II. Governing Process**, [new 3<sup>rd</sup> paragraph]: The Board shall not provide endorsements or recommendations for any for-profit company, business, or organization.
- 7:10 [20] Monitoring: Annual Ministerial Evaluation (Rick)
- **7:30** [5] Break
- 7:40 [10] <u>Linkage: The Many Faces of Radical Hospitality: Ideas and Experiences to Date of a</u>
  Board with a Range of Talents, Preferences, and Opportunities (Carol)
- **7:50** [5] Potential delegates for NNED Annual Meeting [at UUCN] and for GA [in Providence] (Brenna)

## 7:55 [1 hr 20 min] Visioning: Continued Discussion of Mark Ewert's feedback to us from the Next Steps Weekend

- New or emerging thoughts on Mark's vision of us or his recommendations? [10]
- Congregational Vision [5]: Summary of Zoom meeting with Mark, Allison and Carol
- Clarifying use of endowment [5]: Summary of IFC meeting on 2-1-20
- Bank of America/Deliberate social justice investing/rethinking the role of the IFC [30]
- Better support of Stewardship and developing more options for long term stewardship [30]

#### **9:15** Covenantal Check-out

Closing Words (Carol)

<u>Adjournment</u>